

Participant Rights

WHEQ believes in the inherent human rights of all participants. We are committed to upholding these rights, ensuring that WHEQ participants are made aware of their rights, and know how to exercise their rights.

WHEQ Participants have the right to:

Receive information about your rights

Participants have the right to receive information about their rights in a way that best suits the participant. When you first connect with WHEQ you will be provided with your participant rights.

Please call 1800 017 676 or 07 3216 0376 if you require an alternative version of your rights.

Dignity and Respect

Participants have a right to be treated fairly and respectfully by WHEQ staff, in a manner that is free from discrimination. You have the right to sensitive and ethical service that meets your needs and practice standards (regardless of status, sexuality, ability, ethnicity, spirituality, or political beliefs).

Self-Determination

Participants have the right to request and deny services offered and are encouraged to take responsibility for their own health and wellbeing journey.

Should a Participant wish to have a support person attend this will be considered and respected by WHEQ staff.

Informed Consent

Participants of the service have the right to:

- Request and receive information about health care, services, and their safety.
- Consent or not consent to participate in research.
- Receive services from students.

Access

Participants have the right to communicate with WHEQ staff in a form and language which makes information accessible to them. This includes the right to receive the services of an interpreter (including Auslan and NRS) if required.

Participants have the right to receive health information by registered allied health care professionals. To know the name, qualifications, and professional status of WHEQ staff and to be offered an appointment time convenient to both the participant and the staff member.

